

Instructions of Certificate Use

1. This Certificate applies exclusively to products of the same design as the certified product.
2. The Certificate holder is entitled to use this Certificate for its Declaration of Conformity only for products identical to the certified sample product.
3. The Certificate holder is obliged to comply with all conditions under which this Certificate was issued.
4. The Certificate holder is obliged to notify the Certification Body, without any undue delay, any and all changes related to the organisation (in relation to the certified product) or design of the certified product and its documentation.
5. The Certificate holder is obliged to record and keep any and all complaints submitted in connection with the certified product; install and document suitable measures related to such complaints; and submit these records and measures to the Certification Body during inspections.
6. The Certification Body shall confiscate the Certificate of any organisation found to:
 - a) falsely use the Certificate in promotional materials and make inappropriate references to the Certificate;
 - b) fail to keep records of complaints and fail to address complaints raised against the product;
 - c) knowingly present false information in the product certification application and/or in document decisive for Certificate issue;
 - d) fail to make relevant notifications (see point 4).
7. In case the Certification Body suspends or confiscates the Certificate, the Certificate holder shall return all certification documents requested by the Certification Body (i.e. Certificate) and stop using any and all promotional materials containing any reference to the Certificate.

The Certificate holder acknowledges these Instructions for Certificate Use and is hereby bound to observe them.